## UnitedHealthcare UHC Silver-E Virtual First \$3,300 Indiv Ded (\$0 App-based Care, \$3 Generic Rx Pref Pharm) (Disponible en español)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0405 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other

underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |  |
|---|--|---|--|
| What is the overall <u>deductible</u> ?                                   | <u>Network</u> : <b>\$3,300</b> Individual / <b>\$6,600</b> Family<br>Per calendar year.                                     | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |  |
| Are there services<br>covered before you meet<br>your <u>deductible</u> ? | Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.<br>For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> an before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>ww</u> <u>healthcare.gov/coverage/preventive-care-benefits/</u> .  |  |
| Are there other<br><u>deductibles</u> for specific<br>services?           | No.  | You don't have to meet <u>deductibles</u> for specific services.  |  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ?   | <u>Network</u> : <b>\$7,250</b> Individual / <b>\$14,500</b> Family<br>Per calendar year.                                    | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |  |
| What is not included in the <u>out-of-pocket limit</u> ?                  | <u>Premiums, balance-billing</u> charges, health care this <u>plan</u> doesn't cover.  | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .   |  |
| Will you pay less if you<br>use a <u>network provider</u> ?               | Yes. See <u>uhc.com/xfldocfindvf2023</u> or call 1-888-200-0405 for a list of <u>network providers</u> .                     | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |  |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?                | Yes. An electronic <u>referral</u> is required to see a <u>Network</u><br><u>Specialist.</u>                                 | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services<br>but only if you have a <u>referral</u> before you see the <u>specialist</u> .   |  |

| Common Medical   | Services You<br>May Need                               | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information  |  |
|--|--|--|---|---|--|
| Event  |  | Network Provider (You will pay the least)  | Out-of-Network<br>Provider (You will pay<br>the most) |   |  |
| lf you visit a<br>health care<br><u>provider's</u> office<br>or clinic | Primary care visit to<br>treat an injury or<br>illness | \$100 <u>copay</u> per visit, <u>deductible</u><br>does not apply  | Not Covered   | Virtual visits - No Charge by a Designated Virtual <u>Network</u><br><u>Provider</u> .<br>If you receive services in addition to office visit, additional<br><u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. |  |
|  | <u>Specialist visit</u>                                | \$100 <u>copay</u> per visit, <u>deductible</u><br>does not apply  | Not Covered   | If you receive services in addition to office visit, additional <u>copays</u> or <u>coinsurance</u> may apply e.g. surgery.   |  |
|  | Preventive<br>care/screening/<br>immunization          | No Charge  | Not Covered   | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.   |  |
| lf you have a test   | <u>Diagnostic test</u> (x-<br>ray, blood work)         | Lab Testing:<br>Free Standing/Office: \$10<br><u>copay</u> per service, <u>deductible</u><br>does not apply<br>Hospital: \$75 <u>copay</u> per<br>service, <u>deductible</u> does not<br>apply<br>X-Ray/Diagnostics:<br>Free Standing/Office: 35%<br><u>coinsurance</u> , <u>deductible</u> applies<br>Hospital: 50% <u>coinsurance</u> ,<br><u>deductible</u> applies | Not Covered   | None  |  |
|  | Imaging (CT/PET<br>scans, MRIs)                        | Free Standing/Office: 35%<br><u>coinsurance</u> , <u>deductible</u> applies<br>Hospital: 50% <u>coinsurance</u> ,<br><u>deductible</u> applies   | Not Covered   | None  |  |

| Common Medical   | Services You  | What You W   | ill Pay   | Limitations, Exceptions, & Other Important Information  |  |
|--|---|--|---|---|--|
| Event  | May Need  | Network Provider (You will pay the least)  | Out-of-Network<br>Provider (You will pay<br>the most) |   |  |
| If you need drugs<br>to treat your<br>illness or<br>condition<br>More information<br>about <u>prescription</u> | Tier 1 - Your<br>Lowest Cost Option   | Preferred Pharmacy: \$3 <u>copay</u><br>per prescription, <u>deductible</u><br>does not apply.<br>Non-Preferred Pharmacy: \$15<br><u>copay</u> per prescription,<br><u>deductible</u> does not apply.  | Not Covered   | <u>Provider</u> means pharmacy for purposes of this section.<br>Retail: Up to a 30-day supply; 90-day supply at Preferred<br>Pharmacy for 2x 30-day cost share.<br>Mail-Order: Up to a 90-day supply at 2x the 30-day cost share.<br>Specialty drugs limited to 30-day supply at a <u>network</u><br>pharmacy. Certain drugs may have a <u>preauthorization</u> |  |
| drug coverage is<br>available at uhc.<br>com/xfldruglist2023   | Tier 2 - Your Mid-<br>Range Cost Option   | Preferred Pharmacy: \$30 <u>copay</u><br>per prescription, <u>deductible</u><br>does not apply.<br>Non-Preferred Pharmacy: \$30<br><u>copay</u> per prescription,<br><u>deductible</u> does not apply. | Not Covered   | requirement. If you don't get <u>preauthorization</u> , benefits will n<br>be covered.<br>Certain preventive medications (including certain<br>contraceptives) are covered at No Charge, <u>Deductible</u> does<br>not apply.<br>See the website listed for information on drugs covered by<br>your <u>plan</u> . Not all drugs are covered.                    |  |
|  | Tier 3 - Your Mid-<br>Range Cost Option   | Preferred Pharmacy: \$55 <u>copay</u><br>per prescription, <u>deductible</u><br>applies.<br>Non-Preferred Pharmacy: \$55<br><u>copay</u> per prescription,<br><u>deductible</u> applies.               | Not Covered   | your <u>prun</u> . Not un arago are covered.  |  |
|  | Tier 4 – Your<br>Higher Cost Option   | Preferred Pharmacy: 40%<br><u>coinsurance, deductible</u><br>applies.<br>Non-Preferred Pharmacy: 40%<br><u>coinsurance, deductible</u><br>applies.   | Not Covered   |   |  |
|  | Tier 5 – Your<br>Higher Cost OptionPreferred Pharmacy: 50%<br>coinsurance, deductible<br>applies.Non-Preferred Pharmacy: 50%<br>coinsurance, deductible<br>applies. | Not Covered  |   |   |  |

| Common Medical  | Services You  | What You W   | ill Pay   | Limitations, Exceptions, & Other Important Information   |  |
|---|---|--|---|--|--|
| Event   | May Need  | Network Provider (You will pay the least)                        | Out-of-Network<br>Provider (You will pay<br>the most) |  |  |
| If you have outpatient surgery  | Facility fee (e.g.,<br>ambulatory surgery<br>center)  | 35% <u>coinsurance</u> , <u>deductible</u><br>applies            | Not Covered   | None   |  |
|   | Physician/surgeon       Free Standing/Office: 35%       Not Cove         fees       Coinsurance, deductible applies       Not Cove         Hospital: 50% coinsurance, deductible applies       deductible applies |  | Not Covered   | None   |  |
| If you need<br>immediate<br>medical attention   | Emergency room<br>care  | 40% <u>coinsurance</u> , <u>deductible</u><br>applies            | 40% <u>coinsurance,</u><br><u>deductible</u> applies  | None   |  |
|   | Emergency medical transportation  | 35% <u>coinsurance</u> , <u>deductible</u><br>applies            | 35% <u>coinsurance,</u><br><u>deductible</u> applies  | None   |  |
|   | Urgent Care   | \$75 <u>copay</u> per visit, <u>deductible</u><br>does not apply | Not Covered   | If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. |  |
| lf you have a<br>hospital stay  | Facility fee (e.g.,<br>hospital room)   | 35% <u>coinsurance</u> , <u>deductible</u><br>applies            | Not Covered   | None   |  |
|   | Physician/surgeon<br>fees   | 35% <u>coinsurance, deductible</u><br>applies                    | Not Covered   | None   |  |
| If you need mental<br>health, behavioral<br>health, or<br>substance abuse<br>services | Outpatient services   | 35% <u>coinsurance</u> , <u>deductible</u><br>applies            | Not Covered   | <u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 35% <u>coinsurance</u> , <u>deductible</u> applies.                           |  |
|   | Inpatient services  | 35% <u>coinsurance, deductible</u><br>applies                    | Not Covered   | None   |  |

| Common Medical  | Services You                                    | What You Will Pay                                     |   | Limitations, Exceptions, & Other Important Information  |
|---|---|---|---|---|
| Event   | May Need  | Network Provider (You will pay the least)             | Out-of-Network<br>Provider (You will pay<br>the most) |   |
| lf you are<br>pregnant  | Office Visits                                   | No Charge   | Not Covered   | Cost sharing does not apply for preventive services.  |
|   | Childbirth/delivery<br>professional<br>services | 35% <u>coinsurance</u> , <u>deductible</u><br>applies | Not Covered   | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.). |
|   | Childbirth/delivery facility services           | 35% <u>coinsurance</u> , <u>deductible</u><br>applies | Not Covered   |   |
| If you need help<br>recovering or<br>have other special<br>health needs | Home health care                                | 35% <u>coinsurance</u> , <u>deductible</u><br>applies | Not Covered   | Limited to 20 visits per calendar year.   |
|   | Rehabilitation<br>services                      | 35% <u>coinsurance</u> , <u>deductible</u><br>applies | Not Covered   | Limits per calendar year: Cardiac, Pulmonary: Unlimited;<br>Physical/Occupational/Speech/Manipulative: combined limit 35<br>visits.   |
|   | Habilitative services                           | 35% <u>coinsurance</u> , <u>deductible</u><br>applies | Not Covered   | Limits per calendar year: Physical/Occupational/Speech/<br>Manipulative: combined limit 35 visits.  |
|   | Skilled nursing care                            | 35% <u>coinsurance</u> , <u>deductible</u><br>applies | Not Covered   | Limited to 60 days per calendar year (combined with inpatient rehabilitation).  |
|   | Durable medical equipment                       | 35% <u>coinsurance,</u> <u>deductible</u><br>applies  | Not Covered   | None  |
|   | Hospice services                                | 35% <u>coinsurance, deductible</u><br>applies         | Not Covered   | None  |
| If your child needs dental or eye care                                  | Children's eye<br>exam                          | No Charge Not Covered                                 |   | Limited to 1 exam every 12 months.  |
|   | Children's glasses                              | 35% <u>coinsurance, deductible</u><br>applies         | Not Covered   | Limited to 1 pair every 12 months.  |

| Common Medical Services You |                            | What You Will Pay                         |   | Limitations, Exceptions, & Other Important Information |  |
|-----------------------------|----------------------------|---|---|--|--|
| Event                       | May Need                   | Network Provider (You will pay the least) | Out-of-Network<br>Provider (You will pay<br>the most) |  |  |
|                             | Children's dental check-up | No Charge                                 | Not Covered   | Limited to 2 visits every 12 months.                   |  |

| Abortion            | <ul> <li>Glasses (Adult)</li> </ul>   | <ul> <li>Private duty nursing</li> </ul>                              |
|---------------------|---|---|
| Acupuncture         | Hearing aids  | Routine eye care (Adult)  |
| Bariatric surgery   | <ul> <li>Infertility Treatment</li> </ul>   | <ul> <li>Routine foot care - Except as covered for Diabete</li> </ul> |
| Cosmetic Surgery    | Long Term Care  | Weight loss programs  |
| Dental care (Adult) | Non-emergency care when traveling of the second secon | outside -   |
|                     | the US  |   |

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic (manipulative) care - 35 visits per

calendar year combined with PT/OT/ST

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Florida, Inc. at 1-888-200-0405, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/ about-ebsa/ask-a-question/ask-ebsa or the Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services, 200 East Gaines Street, Tallahassee, FL 32399-4288, 1-888-693-5236. Out of State: 1-850-413-3089. TDD Line: 1-800-640-0886 or <a href="http://www.floir.com/consumers">http://www.floir.com/consumers</a>, or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Florida Office of Department of Insurance at 1-850-413-3152 or <u>floir.com</u> Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes** 

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Not Applicable** 

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0405.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0405.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-200-0405.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0405.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby<br>(9 months of in- <u>network</u> pre-natal care and a hospital<br>delivery)   |            | Managing Joe's Type 2 Diabetes<br>(a year of routine in- <u>network</u> care of a well-<br>controlled condition)   |         | <b>Mia's Simple Fracture</b><br>(in- <u>network</u> emergency room visit and follow up care)  |         |
|--|------------|--|---------|---|---------|
| The plan's overall deductible  | \$3,300    | The plan's overall deductible  | \$3,300 | The plan's overall deductible   | \$3,300 |
| Specialist copay   | \$100      | Specialist copay   | \$100   | Specialist copay  | \$100   |
| Hospital (facility) <u>coinsurance</u>   | 35%        | Hospital (facility) <u>coinsurance</u>   | 35%     | Hospital (facility) <u>coinsurance</u>  | 35%     |
| Other <u>coinsurance</u>   | 35%        | Other <u>coinsurance</u>   | 35%     | Other <u>coinsurance</u>  | 35%     |
| This EXAMPLE event includes served<br>Specialist office visits (pre-natal care<br>Childbirth/Delivery Professional Served<br>Childbirth/Delivery Facility Services<br>Diagnostic tests (ultrasounds and blo<br>Specialist visit (anesthesia) | e)<br>ices | This EXAMPLE event includes services like:Primary care physicianoffice visits (including diseaseeducation)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter) |         | This EXAMPLE event includes services like:<br>Emergency room care (including medical supplies)<br>Diagnostic test (x-ray)<br>Durable medical equipment (crutches)<br>Rehabilitation services (physical therapy) |         |
| Total Example Cost   | \$12,700   | Total Example Cost   | \$5,600 | Total Example Cost  | \$2,800 |
| In this example, Peg would pay:<br><u>Cost Sharing</u>   |            | In this example, Joe would pay:<br><u>Cost Sharing</u>   |         | In this example, Mia would pay:   |         |
|  |            |  |         | Cost Sharing  |         |
| Deductibles  | \$3,300    | <u>Deductibles</u>   | \$200   | Deductibles   | \$2,500 |
| Copayments   | \$100      | Copayments   | \$1,200 | Copayments  | \$200   |
| Coinsurance  | \$2,300    | Coinsurance  | \$100   | Coinsurance   | \$40    |
| What isn't covered   |            | What isn't covered   |         | What isn't covered  |         |
| Limits or exclusions   | \$60       | Limits or exclusions   | \$0     | Limits or exclusions  | \$0     |
| The total Peg would pay is   | \$5,760    | The total Joe would pay is   | \$1,500 | The total Mia would pay is  | \$2,740 |