## UnitedHealthcare UHC Silver-A Virtual First \$0 Ded 1 (\$0 App-based Care, \$0 Generic Rx Pref Pharm) (Disponible en español)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0405 or visit

<u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events Chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> limit for this plan?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xfldocfindvf2023</u> or call 1-888-200-0405 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network</u> <u>Specialist.</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.						
Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information		
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)			
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	No Charge	No Charge	Virtual visits - No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> .		
	Specialist visit	No Charge	No Charge	None		
	Preventive care/screening/ immunization	No Charge	No Charge	None		
If you have a test	<u>Diagnostic test</u> (x- ray, blood work)	No Charge	No Charge	None		
	Imaging (CT/PET scans, MRIs)	No Charge	No Charge	None		

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information		
Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)			
If you need drugs to treat your illness or condition More information	Tier 1 - Your Lowest Cost Option	No Charge	No Charge	<u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 30-day supply; 90-day supply at Preferred		
	Tier 2 - Your Mid- Range Cost Option	No Charge	No Charge	Pharmacy for 2x 30-day cost share. Mail-Order: Up to a 90-day supply at 2x the 30-day cost share. Specialty drugs limited to 30-day supply at a <u>network</u>		
about <u>prescription</u> <u>drug coverage</u> is available at <u>uhc.</u>	Tier 3 - Your Mid- Range Cost Option	No Charge	No Charge	pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered.		
com/xfldruglist2023	Tier 4 – Your Higher Cost Option	No Charge	No Charge	Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does		
	Tier 5 – Your Higher Cost Option	No Charge	No Charge	not apply. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge	None		
	Physician/surgeon fees	No Charge	No Charge	None		
If you need immediate medical attention	Emergency room care	No Charge	No Charge	None		
	Emergency medical transportation	No Charge	No Charge	None		
	Urgent Care	No Charge	No Charge	None		
lf you have a hospital stay	Facility fee (e.g., hospital room)	No Charge	No Charge	None		
	Physician/surgeon fees	No Charge	No Charge	None		

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information	
Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No Charge	No Charge	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: No Charge.	
	Inpatient services	No Charge	No Charge	None	
lf you are pregnant	Office Visits	No Charge	No Charge	None	
	Childbirth/delivery professional services	No Charge	No Charge		
	Childbirth/delivery facility services	No Charge	No Charge		
If you need help recovering or have other special health needs	Home health care	No Charge	No Charge	Limited to 20 visits per calendar year.	
	Rehabilitation services	No Charge	No Charge	Limits per calendar year: Cardiac, Pulmonary: Unlimited; Physical/Occupational/Speech/Manipulative: combined limit 35 visits.	
	Habilitative services	No Charge	No Charge	Limits per calendar year: Physical/Occupational/Speech/ Manipulative: combined limit 35 visits.	
	Skilled nursing care	No Charge	No Charge	Limited to 60 days per calendar year (combined with inpatient rehabilitation).	
	Durable medical equipment	No Charge	No Charge	None	

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event May Need		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)		
	Hospice services	No Charge	No Charge	None	
If your child needs dental or eye care	Children's eye exam	No Charge	No Charge	Limited to 1 exam every 12 months.	
	Children's glasses	No Charge	No Charge	Limited to 1 pair every 12 months.	
	Children's dental check-up	No Charge	No Charge	Limited to 2 visits every 12 months.	

Abortion	<ul> <li>Glasses (Adult)</li> </ul>	<ul> <li>Private duty nursing</li> </ul>
Acupuncture	<ul> <li>Hearing aids</li> </ul>	<ul> <li>Routine eye care (Adult)</li> </ul>
Bariatric surgery	<ul> <li>Infertility Treatment</li> </ul>	<ul> <li>Routine foot care - Except as covered for Diabet</li> </ul>
Cosmetic Surgery	Long Term Care	Weight loss programs
Dental care (Adult)	Non-emergency care when traveling	
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## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic (manipulative) care - 35 visits per

calendar year combined with PT/OT/ST

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Florida, Inc. at 1-888-200-0405, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/ about-ebsa/ask-a-question/ask-ebsa or the Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services, 200 East Gaines Street, Tallahassee, FL 32399-4288, 1-888-693-5236. Out of State: 1-850-413-3089. TDD Line: 1-800-640-0886 or <a href="http://www.floir.com/consumers">http://www.floir.com/consumers</a>, or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Florida Office of Department of Insurance at 1-850-413-3152 or <u>floir.com</u> Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes** 

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Not Applicable** 

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0405.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0405.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-200-0405.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0405.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a B (9 months of in- <u>network</u> pre-natal ca delivery)	<b>aby</b> are and a hospital	Managing Joe's Type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in- <u>network</u> emergency room visit and follow up care)		
The plan's overall deductible	\$0	The plan's overall deductible	\$0	The plan's overall deductible	\$0	
Specialist copay	\$0	Specialist copay	\$0	Specialist copay	\$0	
Hospital (facility) <u>copay</u>	\$0	Hospital (facility) <u>copay</u>	\$0	Hospital (facility) <u>copay</u>	\$0	
Other <u>coinsurance</u>	0%	Other <u>coinsurance</u>	0%	Other <u>coinsurance</u>	0%	
Specialist office visits (pre-natal cal Childbirth/Delivery Professional Ser Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and bu Specialist visit (anesthesia)	vices lood work)	This EXAMPLE event includes se Primary care physician office visits education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucos	(including disease e meter)	Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical thera	lical supplies) ) apy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Peg would pay:	In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing		
Deductibles	\$0	<u>Deductibles</u>	\$0	Deductibles	\$0	
Copayments	\$0	Copayments	\$0	Copayments	\$0	
Coinsurance	\$0	Coinsurance \$0		Coinsurance	\$0	
What isn't covered		What isn't covered		What isn't covered		

The total Peg would pay is

\$60

\$60

Limits or exclusions

The total Joe would pay is

Limits or exclusions

\$0

\$0

Limits or exclusions

The total Mia would pay is

\$0

\$0