## UnitedHealthcare UHC Gold-A Advantage \$0 Indiv Ded (\$0 Virtual Urgent Care + \$0 PCP Visits, \$0 Generic Rx Pref Pharm, No Referrals)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-980-5357 or visit

<u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| What is the overall<br>deductible?                                | \$0   | See the Common Medical Events Chart below for your costs for services this <u>plan</u> covers.  |
| Are there services<br>covered before you meet<br>your deductible? | Yes.  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.   |
| Are there other<br><u>deductibles</u> for specific<br>services?   | No.   | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u><br>limit for this plan?          | Not Applicable  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| What is not included in the out-of-pocket limit?                  | Not Applicable  | This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.  |
| Will you pay less if you<br>use a <u>network provider</u> ?       | Yes. See <u>uhc.com/xncdocfindg2023</u> or call 1-800-980-5357 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?        | No  | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |

| All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. |  |   |  |  |  |  |
|--|--|---|--|--|--|--|
| Common Medical<br>Event  | Services You<br>May Need                         | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information                                 |  |  |
|  |  | Indian Health Care Provider<br>(IHCP) (You will pay the<br>least) | Non-IHCP In-Network<br>Provider (You will pay<br>more) |  |  |  |
| If you visit a<br>health care<br><u>provider's</u> office<br>or clinic   | Primary care visit to treat an injury or illness | No Charge   | No Charge  | Virtual visits - No Charge by a Designated Virtual <u>Network</u><br><u>Provider</u> . |  |  |
|  | Specialist visit                                 | No Charge   | No Charge  | None   |  |  |
|  | Preventive<br>care/screening/<br>immunization    | No Charge   | No Charge  | None   |  |  |
| If you have a test   | <u>Diagnostic test</u> (x-<br>ray, blood work)   | No Charge   | No Charge  | None   |  |  |
|  | Imaging (CT/PET scans, MRIs)                     | No Charge   | No Charge  | None   |  |  |

| Common Medical  | Services You   | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information   |  |  |
|---|--|---|--|--|--|--|
| Event   | May Need   | Indian Health Care Provider<br>(IHCP) (You will pay the<br>least) | Non-IHCP In-Network<br>Provider (You will pay<br>more) |  |  |  |
| If you need drugs<br>to treat your  | Tier 1 - Your<br>Lowest Cost Option                  | No Charge   | No Charge  | <u>Provider</u> means pharmacy for purposes of this section.<br>Retail: Up to a 30-day supply; 90-day supply at Preferred  |  |  |
| illness or<br>condition<br>More information                                       | Tier 2 - Your Mid-<br>Range Cost Option              | No Charge   | No Charge  | Pharmacy for 2x 30-day cost share.<br>Mail-Order: Up to a 90-day supply at 2x the 30-day cost share.<br>Specialty drugs limited to 30-day supply at a <u>network</u> |  |  |
| about <u>prescription</u><br><u>drug coverage</u> is<br>available at <u>uhc</u> . | Tier 3 - Your Mid-<br>Range Cost Option              | No Charge   | No Charge  | pharmacy. Certain drugs may have a <u>preauthorization</u><br>requirement. If you don't get <u>preauthorization</u> , benefits will not<br>be covered.               |  |  |
| com/<br>xncdruglist2023   | Tier 4 – Your<br>Higher Cost Option                  | No Charge   | No Charge  | Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does   |  |  |
|   | Tier 5 – Your<br>Higher Cost Option                  | No Charge   | No Charge  | not apply.<br>See the website listed for information on drugs covered by<br>your <u>plan</u> . Not all drugs are covered.  |  |  |
| If you have<br>outpatient surgery   | Facility fee (e.g.,<br>ambulatory surgery<br>center) | No Charge   | No Charge  | None   |  |  |
|   | Physician/surgeon fees                               | No Charge   | No Charge  | None   |  |  |
| If you need<br>immediate<br>medical attention                                     | Emergency room<br>care                               | No Charge   | No Charge  | None   |  |  |
|   | Emergency medical transportation                     | No Charge   | No Charge  | None   |  |  |
|   | Urgent Care  | No Charge   | No Charge  | None   |  |  |
| lf you have a<br>hospital stay  | Facility fee (e.g.,<br>hospital room)                | No Charge   | No Charge  | None   |  |  |
|   | Physician/surgeon<br>fees                            | No Charge   | No Charge  | None   |  |  |

| Common Medical  | Services You<br>May Need                        | What You Will Pay   |  | Limitations, Exceptions, & Other Important Information  |  |
|---|---|---|--|---|--|
| Event   |   | Indian Health Care Provider<br>(IHCP) (You will pay the<br>least) | Non-IHCP In-Network<br>Provider (You will pay<br>more) |   |  |
| If you need mental<br>health, behavioral<br>health, or<br>substance abuse<br>services | Outpatient services                             | No Charge   | No Charge  | <u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment:<br>No Charge.  |  |
|   | Inpatient services                              | No Charge   | No Charge  | None  |  |
| lf you are<br>pregnant  | Office Visits                                   | No Charge   | No Charge  | None  |  |
|   | Childbirth/delivery<br>professional<br>services | No Charge   | No Charge  |   |  |
|   | Childbirth/delivery<br>facility services        | No Charge   | No Charge  |   |  |
| If you need help<br>recovering or<br>have other special<br>health needs               | Home health care                                | No Charge   | No Charge  | Limited to 60 visits per calendar year.   |  |
|   | Rehabilitation<br>services                      | No Charge   | No Charge  | Limits per calendar year: Speech: 30 visits; Cardiac,<br>Pulmonary: Unlimited; Physical/Occupational/Manipulative:<br>combined limit 30 visits. |  |
|   | Habilitative services                           | No Charge   | No Charge  | Limits per calendar year: Speech: 30 visits; Physical/<br>Occupational/Manipulative: combined limit 30 visits.                                  |  |
|   | Skilled nursing care                            | No Charge   | No Charge  | Limited to 60 days per calendar year (combined with inpatient rehabilitation).  |  |
|   | Durable medical<br>equipment                    | No Charge   | No Charge  | None  |  |

| Common Medical                         | Services You               | What You W  | ill Pay  | Limitations, Exceptions, & Other Important Information |  |
|--|----------------------------|---|--|--|--|
| Event                                  | May Need                   | Indian Health Care Provider<br>(IHCP) (You will pay the<br>least) | Non-IHCP In-Network<br>Provider (You will pay<br>more) |  |  |
|  | Hospice services           | No Charge   | No Charge  | None   |  |
| If your child needs dental or eye care | Children's eye<br>exam     | No Charge   | No Charge  | Limited to 1 exam every 12 months.                     |  |
|  | Children's glasses         | No Charge   | No Charge  | Limited to 1 pair every 12 months.                     |  |
|  | Children's dental check-up | No Charge   | No Charge  | Limited to 2 visits every 12 months.                   |  |

| Services Your Plan Generally Does NOT  | Cover (Check your policy or plan document for a  | more information and a list of any other <u>excluded services</u> .)  |
|--|--|---|
| <ul> <li>Abortion</li> <li>Acupuncture</li> <li>Cosmetic Surgery</li> <li>Dental care (Adult)</li> </ul> | <ul> <li>Glasses (Adult)</li> <li>Infertility Treatment</li> <li>Long Term Care</li> <li>Non-emergency care when traveli the US</li> </ul> | <ul> <li>Routine eye care (Adult)</li> <li>Routine foot care - Except as covered for Diabetes</li> <li>Weight loss programs</li> <li>ing outside -</li> </ul> |
| Other Covered Services (Limitations ma<br>• Bariatric surgery  | y apply to these services. This isn't a complete lis <ul> <li>Hearing aids</li> </ul>  | st. Please see your <u>plan</u> document.)<br>• Private duty nursing  |
| <ul> <li>Chiropractic (manipulative) care - 30 v<br/>calendar year combined with PT/OT</li> </ul>        | 8  |   |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of North Carolina, Inc. at 1-800-980-5357, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance, 325 N. Salisbury Street, Suite 1018, Raleigh, NC 27603, 1-855-408-1212 or ncdoi. gov/consumers/health-insurance, or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/ . Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or NC Department of Insurance at 1-855-408-1212 or <u>ncdoi.gov/insurance-industry</u> Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes** 

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit. Does this plan meet the Minimum Value Standards? Not Applicable

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-980-5357.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-980-5357.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-980-5357.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-980-5357.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a B<br>(9 months of in- <u>network</u> pre-natal ca<br>delivery)  | <b>aby</b><br>are and a hospital | Managing Joe's Type 2 Diabetes<br>(a year of routine in- <u>network</u> care of a well-<br>controlled condition)   |                                | <b>Mia's Simple Fracture</b><br>(in- <u>network</u> emergency room visit and follow up care)              |                              |
|---|----------------------------------|--|--------------------------------|---|------------------------------|
| The plan's overall deductible   | \$0                              | The plan's overall deductible  | \$0                            | The plan's overall deductible   | \$0                          |
| Specialist copay  | \$0                              | Specialist copay   | \$0                            | Specialist copay  | \$0                          |
| Hospital (facility) <u>copay</u>  | \$0                              | Hospital (facility) <u>copay</u>   | \$0                            | Hospital (facility) <u>copay</u>  | \$0                          |
| Other <u>coinsurance</u>  | 0%                               | Other <u>coinsurance</u>   | 0%                             | Other <u>coinsurance</u>  | 0%                           |
| Specialist office visits (pre-natal cal<br>Childbirth/Delivery Professional Ser<br>Childbirth/Delivery Facility Services<br>Diagnostic tests (ultrasounds and bu<br>Specialist visit (anesthesia) | vices<br>lood work)              | This EXAMPLE event includes se<br>Primary care physician office visits<br>education)<br>Diagnostic tests (blood work)<br>Prescription drugs<br>Durable medical equipment (glucos | (including disease<br>e meter) | Diagnostic test (x-ray)<br>Durable medical equipment (crutches<br>Rehabilitation services (physical thera | lical supplies)<br>)<br>apy) |
| Total Example Cost  | \$12,700                         | Total Example Cost   | \$5,600                        | Total Example Cost  | \$2,800                      |
| In this example, Peg would pay:   |                                  | In this example, Joe would pay:  |                                | In this example, Mia would pay:   |                              |
| Cost Sharing  |                                  | Cost Sharing   |                                | Cost Sharing  |                              |
| Deductibles   | \$0                              | <u>Deductibles</u>   | \$0                            | Deductibles   | \$0                          |
| Copayments  | \$0                              | Copayments   | \$0                            | Copayments  | \$0                          |
| Coinsurance   | \$0                              | Coinsurance  |                                | Coinsurance   | \$0                          |
| What isn't covered  |                                  | What isn't covered   |                                | What isn't covered  |                              |

The total Peg would pay is

\$60

\$60

Limits or exclusions

The total Joe would pay is

Limits or exclusions

\$0

\$0

Limits or exclusions

The total Mia would pay is

\$0

\$0