UnitedHealthcare UHC Silver-E Virtual First (Unlimited App-based Care, Preferred Rx) (Disponible en español)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0325 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other

underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<u>Network</u> : \$3,550 Individual / \$7,100 Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.</u> <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network</u> : \$7,250 Individual / \$14,500 Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums, balance-billing</u> charges, health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xildocfindvf2023</u> or call 1-888-200-0325 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network</u> <u>Specialist.</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

Common Medical	Common Medical Services You		ill Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
lf you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$100 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> . If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.
	<u>Specialist visit</u>	\$90 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to office visit, additional <u>copays</u> or <u>coinsurance</u> may apply e.g. surgery.
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x- ray, blood work)	Lab Testing: Free Standing/Office: \$10 <u>copay</u> per service, <u>deductible</u> does not apply Hospital: \$75 <u>copay</u> per service, <u>deductible</u> does not apply X-Ray/Diagnostics: Free Standing/Office: 35% <u>coinsurance</u> , <u>deductible</u> applies Hospital: 50% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 35% <u>coinsurance</u> , <u>deductible</u> applies Hospital: 50% <u>coinsurance,</u> <u>deductible</u> applies	Not Covered	None

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information		
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)			
If you need drugs to treat your illness or condition More information about <u>prescription</u>	Tier 1 - Your Lowest Cost Option	Preferred Pharmacy: \$3 <u>copay</u> per prescription, <u>deductible</u> does not apply. Non-Preferred Pharmacy: \$15 <u>copay</u> per prescription, <u>deductible</u> does not apply.	Not Covered	<u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 30-day supply; 90-day supply at Preferred Pharmacy for 2x 30-day cost share. Mail-Order: Up to a 90-day supply at 2x the 30-day cost share. Specialty drugs limited to 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u>		
drug coverage is available at uhc. com/xildruglist2023	Tier 2 - Your Mid- Range Cost Option	Preferred Pharmacy: \$30 <u>copay</u> per prescription, <u>deductible</u> does not apply. Non-Preferred Pharmacy: \$30 <u>copay</u> per prescription, <u>deductible</u> does not apply.	Not Covered	requirement. If you don't get <u>preauthorization</u> , benefits will n be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does not apply. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.		
	Tier 3 - Your Mid- Range Cost Option	Preferred Pharmacy: \$55 <u>copay</u> per prescription, <u>deductible</u> applies. Non-Preferred Pharmacy: \$55 <u>copay</u> per prescription, <u>deductible</u> applies.	Not Covered			
	Tier 4 – Your Higher Cost Option	Preferred Pharmacy: 40% <u>coinsurance, deductible</u> applies. Non-Preferred Pharmacy: 40% <u>coinsurance, deductible</u> applies.	Not Covered			
	Higher Cost Option	Preferred Pharmacy: 50% <u>coinsurance, deductible</u> applies. Non-Preferred Pharmacy: 50% <u>coinsurance, deductible</u> applies.	Not Covered			

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event May Need		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	35% <u>coinsurance, deductible</u> applies	Not Covered	None	
	Physician/surgeon fees	Free Standing/Office: 35% <u>coinsurance</u> , <u>deductible</u> applies Hospital: 50% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
If you need immediate medical attention	Emergency room care	40% <u>coinsurance</u> , <u>deductible</u> applies	40% <u>coinsurance,</u> <u>deductible</u> applies	None	
	Emergency medical transportation	35% <u>coinsurance,</u> <u>deductible</u> applies	35% <u>coinsurance,</u> <u>deductible</u> applies	None	
	Urgent Care	\$75 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.	
lf you have a hospital stay	Facility fee (e.g., hospital room)	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
	Physician/surgeon fees	35% <u>coinsurance,</u> <u>deductible</u> applies	Not Covered	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 35% <u>coinsurance</u> , <u>deductible</u> applies.	
	Inpatient services	35% <u>coinsurance,</u> <u>deductible</u> applies	Not Covered	None	

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
lf you are pregnant	Office Visits	No Charge	Not Covered	Cost sharing does not apply for preventive services.	
	Childbirth/delivery professional services	35% <u>coinsurance, deductible</u> applies	Not Covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.).	
	Childbirth/delivery facility services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered		
If you need help recovering or have other special health needs	Home health care	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
	Rehabilitation services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Outpatient <u>rehabilitation services</u> are unlimited per calendar year.	
	Habilitative services	35% <u>coinsurance, deductible</u> applies	Not Covered	Limits per calendar year: Physical, Occupational, Speech: Unlimited.	
	Skilled nursing care	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
	Durable medical equipment	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
	Hospice services	35% <u>coinsurance, deductible</u> applies	Not Covered	None	
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	Limited to 1 exam every 12 months.	
	Children's glasses	35% <u>coinsurance, deductible</u> applies	Not Covered	Limited to 1 pair every 12 months.	

Common Medical Servio		Services You	Services You What You Wi		Limitations, Exceptions, & Other Important Information
	Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
		Children's dental check-up	No Charge	Not Covered	Limited to 2 visits every 12 months.

Services Your Plan Generally Does NOT	Cover (Check your policy or plan document for more information	on and a list of any other <u>excluded services</u> .)
AcupunctureCosmetic SurgeryDental care (Adult)	 Glasses (Adult) Long Term Care Non-emergency care when traveling outside - the US 	 Routine eye care (Adult) Routine foot care - Except as covered for Diabetes Weight loss programs
Other Covered Services (Limitations ma	ay apply to these services. This isn't a complete list. Please see y	our <u>plan</u> document.)
AbortionBariatric surgery	 Chiropractic (manipulative) care - 25 visits per calendar year Hearing aids 	 Infertility treatment - cycle limits may apply Private duty nursing - home healthcare only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Illinois, Inc. at 1-888-200-0325, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance Consumer Services Section, Chicago Office: 122 S. Michigan Ave., 19th Floor, Chicago, IL 60603, Springfield Office: 320 W. Washington Springfield, IL 62767, 1-877-527-9431 or insurance.illinois.gov/, or Office of Personnel Management Multi State Plan Program: <u>opm.</u> gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance at 1-877-527-9431 or <u>insurance.illinois.gov</u> Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes**

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Not Applicable**

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0325.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0325.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-200-0325.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0325.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Bal (9 months of in- <u>network</u> pre-natal card delivery)	oy e and a hospital	Managing Joe's Type 2 I (a year of routine in- <u>network</u> ca controlled condition)	re of a well-	Mia's Simple Fract (in- <u>network</u> emergency room visit an	ure d follow up care)
The plan's overall deductible	\$3,550	The plan's overall deductible	\$3,550	The plan's overall deductible	\$3,550
Specialist copay	\$90	Specialist copay	\$90	Specialist copay	\$90
Hospital (facility) <u>coinsurance</u>	35%	Hospital (facility) <u>coinsurance</u>	35%	Hospital (facility) <u>coinsurance</u>	35%
Other <u>coinsurance</u>	35%	Other <u>coinsurance</u>	Cther <u>coinsurance</u> 35%		35%
This EXAMPLE event includes services like: <u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)		This EXAMPLE event includes services like:Primary care physician office visits (including diseaseeducation)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$3,550	Deductibles	\$200	Deductibles	\$2,500
Copayments	\$100	Copayments	\$1,200	Copayments	\$200
Coinsurance	\$2,200	Coinsurance	\$100	Coinsurance	\$40
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$5,910	The total Joe would pay is	\$1,500	The total Mia would pay is	\$2,740