UnitedHealthcare[•] UHC Silver Standard

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-482-9045 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: | | |
|---|--|---|--|--|
| What is the overall deductible? | <u>Network</u> : \$5,800 Individual / \$11,600 Family Per calendar year. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . | | |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> . | | | |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. | | |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | <u>Network</u> : \$8,900 Individual / \$17,800 Family Per calendar year. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. | | |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Premiums, balance-billing</u> charges, health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> . | | |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>uhc.com/xazdocfindg2023</u> or call 1-877-482-9045 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. | | |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . | | |

| All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. | | | | | | |
|--|--|--|---|---|--|--|
| Common Medical Event | Services You May Need | What You W | ill Pay | Limitations, Exceptions, & Other Important Information | | |
| | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | | |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$40 <u>copay</u> per visit, <u>deductible</u> does not apply | Not Covered | Virtual Visits - \$40 <u>copay</u> by a Designated Virtual <u>Network</u> <u>Provider</u> , <u>deductible</u> does not apply. If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. | | |
| | <u>Specialist visit</u> | \$80 <u>copay</u> per visit, <u>deductible</u> does not apply | Not Covered | If you receive services in addition to office visit, additional <u>copays</u> or <u>coinsurance</u> may apply e.g. surgery. | | |
| | Preventive care/screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | | |
| lf you have a test | <u>Diagnostic test</u> (x- ray, blood work) | 40% <u>coinsurance, deductible</u> applies | Not Covered | None | | |
| | Imaging (CT/PET scans, MRIs) | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | None | | |

| Common Medical | Services You | What You W | ill Pay | Limitations, Exceptions, & Other Important Information |
|--|--|---|---|---|
| Event | May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you need drugs to treat your | Tier 1 - Your Lowest Cost Option | \$20 <u>copay</u> per prescription, <u>deductible</u> does not apply. | Not Covered | <u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 30-day supply. |
| illness or condition More information | Tier 2 - Your Mid- Range Cost Option | \$40 <u>copay</u> per prescription, <u>deductible</u> does not apply. | Not Covered | Mail-Order: Up to a 90-day supply at 3x the 30-day cost share Specialty drugs limited to 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> |
| about <u>prescription</u> <u>drug coverage</u> is | Tier 3 - Your Mid- Range Cost Option | \$80 <u>copay</u> per prescription, <u>deductible</u> applies. | Not Covered | requirement. If you don't get preauthorization, benefits will not be covered. |
| available at <u>uhc.</u> <u>com/</u> <u>xazQdruglist2023</u> | Tier 4 – Your Higher Cost Option | \$350 <u>copay</u> per prescription, <u>deductible</u> applies. | Not Covered | Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does not apply. |
| | Tier 5 – Your Higher Cost Option | Not Applicable | Not Applicable | See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 40% <u>coinsurance, deductible</u> applies | Not Covered | None |
| | Physician/surgeon fees | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | None |
| If you need immediate medical attention | Emergency room care | 40% <u>coinsurance, deductible</u> applies | 40% <u>coinsurance,</u> <u>deductible</u> applies | None |
| | Emergency medical transportation | 40% <u>coinsurance</u> , <u>deductible</u> applies | 40% <u>coinsurance,</u> <u>deductible</u> applies | None |
| | Urgent Care | \$60 <u>copay</u> per visit, <u>deductible</u> does not apply | Not Covered | If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | None |

| Common Medical | Services You | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|---|--|---|---|--|
| Event | May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| | Physician/surgeon fees | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office Visit: \$40 <u>copay</u> per visit, <u>deductible</u> does not apply | Not Covered | <u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 40% <u>coinsurance</u> , <u>deductible</u> applies. | |
| | Inpatient services | 40% <u>coinsurance,</u> <u>deductible</u> applies | Not Covered | None | |
| lf you are pregnant | Office Visits | No Charge | Not Covered | Cost sharing does not apply for preventive services. | |
| | Childbirth/delivery professional services | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.). | |
| | Childbirth/delivery facility services | 40% <u>coinsurance,</u> <u>deductible</u> applies | Not Covered | | |
| If you need help recovering or have other special health needs | Home health care | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | Limited to 42 visits per calendar year. This limit does not apply to Home health care services that are provided instead of an inpatient stay. | |
| | Rehabilitation services | \$40 <u>copay</u> per visit, <u>deductible</u> does not apply | Not Covered | Limits per calendar year: Cardiac, Pulmonary: Unlimited; Physical/Occupational/Speech: combined limit 60 visits. | |
| | Habilitative services | \$40 <u>copay</u> per visit, <u>deductible</u> does not apply | Not Covered | Limits per calendar year: Physical/Occupational/Speech: combined limit 60 visits. | |
| | Skilled nursing care | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | Limited to 90 days per calendar year (combined with inpatient rehabilitation). | |

| Common Medical | Services You | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|----------------------------|---|---|--|--|
| Event | May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| | Durable medical equipment | 40% <u>coinsurance,</u> <u>deductible</u> applies | Not Covered | None | |
| | Hospice services | 40% <u>coinsurance,</u> <u>deductible</u> applies | Not Covered | None | |
| If your child needs dental or eye care | Children's eye exam | No Charge | Not Covered | Limited to 1 exam every 12 months. | |
| | Children's glasses | 40% <u>coinsurance</u> , <u>deductible</u> applies | Not Covered | Limited to 1 pair every 12 months. | |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits every 12 months. | |

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | | |
|--|--|--|--|--|--|
| Abortion Acupuncture Cosmetic Surgery Dental care (Adult) | Glasses (Adult) Infertility Treatment Long Term Care Non-emergency care when traveling outside - the US | Routine eye care (Adult) Routine foot care - Except as covered for Diabetes Weight loss programs | | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) | | | | | |
| Bariatric surgery Chiropractic (manipulative) care - 20 visits per calendar year | • Hearing aids | Private duty nursing | | | |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Arizona, Inc. at 1-877-482-9045, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/ about-ebsa/ask-a-question/ask-ebsa or Arizona Department of Insurance, 100 N. 15th Avenue, Suite 261, Phoenix, AZ 85007-2630, Toll free: 1-800-325-2548, Spanish: 1-602-364-2977 or id.state.az.us/, or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/ . Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Arizona Department of Insurance and Financial Institutions at 1-800-325-2548 or <u>insurance</u>. az.gov

Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes**

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Not Applicable**

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-482-9045.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-482-9045.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-482-9045.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-482-9045.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery) | | Managing Joe's Type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition) | | Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care) | |
|---|---------------------------|--|---------|---|---------|
| The <u>plan's</u> overall <u>deductible</u> \$5,800 | | The plan's overall deductible | \$5,800 | The plan's overall deductible | \$5,800 |
| Specialist copay | \$80 | Specialist copay | \$80 | Specialist copay | \$80 |
| Hospital (facility) <u>coinsurance</u> | 40% | Hospital (facility) <u>coinsurance</u> | 40% | Hospital (facility) <u>coinsurance</u> | 40% |
| Other <u>coinsurance</u> | 40% | Other <u>coinsurance</u> | 40% | Other <u>coinsurance</u> | 40% |
| This EXAMPLE event includes services like: Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia) | | This EXAMPLE event includes services like:Primary care physicianoffice visits (including diseaseeducation)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter) | | This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy) | |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | |
| Deductibles | Deductibles \$5,800 | | \$300 | Deductibles | \$2,200 |
| Copayments | Copayments \$10 | | \$1,400 | Copayments | \$300 |
| Coinsurance | surance \$2,100 | | \$100 | Coinsurance | \$50 |
| What isn't covered | | What isn't covered | | What isn't covered | |
| Limits or exclusions | Limits or exclusions \$60 | | \$0 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$7,970 | The total Joe would pay is | \$1,800 | The total Mia would pay is | \$2,550 |