## UnitedHealthcare UHC Silver-D Virtual First (Unlimited \$0 App-based Care, \$3 T1 Preferred Rx) (Disponible en español)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-811-2704 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<u>Network</u> : <b>\$450</b> Individual / <b>\$900</b> Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.</u> <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network</u> : <b>\$3,000</b> Individual / <b>\$6,000</b> Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums, balance-billing</u> charges, health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xtxdocfindvf2023</u> or call 1-866-811-2704 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network</u> <u>Specialist.</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
lf you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$60 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> . If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.
	<u>Specialist visit</u>	\$60 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to office visit, additional <u>copays</u> or <u>coinsurance</u> may apply e.g. surgery.
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x- ray, blood work)	Lab Testing: Free Standing/Office: \$3 <u>copay</u> per service, <u>deductible</u> does not apply Hospital: \$45 <u>copay</u> per service, <u>deductible</u> does not apply X-Ray/Diagnostics: Free Standing/Office: 25% <u>coinsurance</u> , <u>deductible</u> applies Hospital: 50% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 25% <u>coinsurance</u> , <u>deductible</u> applies Hospital: 50% <u>coinsurance,</u> <u>deductible</u> applies	Not Covered	None

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about <u>prescription</u> drug coverage is available at uhc. com/ xtxdruglist2023	Tier 1 - Your Lowest Cost Option	Preferred Pharmacy: \$3 <u>copay</u> per prescription, <u>deductible</u> does not apply. Non-Preferred Pharmacy: \$15 <u>copay</u> per prescription, <u>deductible</u> does not apply.	Not Covered	<u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 30-day supply; 90-day supply at Preferred Pharmacy for 2x 30-day cost share. Mail-Order: Up to a 90-day supply at 2x the 30-day cost share. Specialty drugs limited to 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u>
	Tier 2 - Your Mid- Range Cost Option	Preferred Pharmacy: \$25 <u>copay</u> per prescription, <u>deductible</u> does not apply. Non-Preferred Pharmacy: \$25 <u>copay</u> per prescription, <u>deductible</u> does not apply.	Not Covered	requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does not apply. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.
	Tier 3 - Your Mid- Range Cost Option	Preferred Pharmacy: \$55 <u>copay</u> per prescription, <u>deductible</u> applies. Non-Preferred Pharmacy: \$55 <u>copay</u> per prescription, <u>deductible</u> applies.	Not Covered	your <u>prun</u> . Not an arags are covered.
	Tier 4 – Your Higher Cost Option	Preferred Pharmacy: 40% <u>coinsurance</u> , <u>deductible</u> applies. Non-Preferred Pharmacy: 40% <u>coinsurance</u> , <u>deductible</u> applies.	Not Covered	
	Tier 5 – Your Higher Cost Option	Preferred Pharmacy: 50% <u>coinsurance, deductible</u> applies. Non-Preferred Pharmacy: 50% <u>coinsurance, deductible</u> applies.	Not Covered	

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
	Physician/surgeon fees	Free Standing/Office: 25% <u>coinsurance</u> , <u>deductible</u> applies Hospital: 50% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
If you need immediate medical attention	Emergency room care	40% <u>coinsurance</u> , <u>deductible</u> applies	40% <u>coinsurance,</u> <u>deductible</u> applies	None	
	Emergency medical transportation	25% <u>coinsurance</u> , <u>deductible</u> applies	25% <u>coinsurance,</u> <u>deductible</u> applies	None	
	Urgent Care	\$50 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.	
lf you have a hospital stay	Facility fee (e.g., hospital room)	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	
	Physician/surgeon fees	25% <u>coinsurance,</u> <u>deductible</u> applies	Not Covered	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 25% <u>coinsurance</u> , <u>deductible</u> applies.	
	Inpatient services	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None	

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
lf you are pregnant	Office Visits	No Charge	Not Covered	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	25% <u>coinsurance, deductible</u> applies	Not Covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.).
	Childbirth/delivery facility services	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	
If you need help recovering or have other special health needs	Home health care	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limited to 60 visits per calendar year.
	<u>Rehabilitation</u> <u>services</u>	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limits per calendar year: Cardiac, Pulmonary: Unlimited; Physical/Occupational/Speech/Manipulative: combined limit 35 visits. No limits apply for Acquired Brain Injury services.
	Habilitative services	25% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limits per calendar year: Physical/Occupational/Speech/ Manipulative: combined limit 35 visits. No limits apply for treatment of covered mental health or substance use disorders.
	Skilled nursing care	25% <u>coinsurance, deductible</u> applies	Not Covered	Limited to 25 days per calendar year (combined with inpatient rehabilitation).
	Durable medical equipment	25% <u>coinsurance,</u> <u>deductible</u> applies	Not Covered	None
	Hospice services	25% <u>coinsurance, deductible</u> applies	Not Covered	None
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	Limited to 1 exam every 12 months.

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Children's glasses	25% <u>coinsurance, deductible</u> applies	Not Covered	Limited to 1 pair every 12 months.	
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits every 12 months.	

Services Your Plan Generally Does NOT Cover (Che	ck your policy or <u>plan</u> document for more informatic	on and a list of any other <u>excluded services</u> .)
<ul> <li>Abortion</li> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic Surgery</li> <li>Dental care (Adult)</li> </ul>	<ul> <li>Glasses (Adult)</li> <li>Infertility Treatment</li> <li>Long Term Care</li> <li>Non-emergency care when traveling outside - the US</li> </ul>	<ul> <li>Private duty nursing</li> <li>Routine eye care (Adult)</li> <li>Routine foot care - Except as covered for Diabetes</li> <li>Weight loss programs</li> </ul>
Other Covered Services (Limitations may apply to the	nese services. This isn't a complete list. Please see y	our <u>plan</u> document.)
<ul> <li>Chiropractic (manipulative) care - 35 visits per calendar year combined with PT/OT/ST</li> </ul>	Hearing aids	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Texas, Inc. at 1-866-811-2704, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/ about-ebsa/ask-a-question/ask-ebsa or Texas Department of Insurance, 333 Guadalupe, Austin, TX 78701, 1-800-252-3439 or tdi.texas.gov/consumer/index, or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Texas Department of Insurance at 1-512-676-6365 or <u>tdi.texas.gov</u>

Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes** 

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Not Applicable** 

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-811-2704.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-811-2704.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-866-811-2704.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-811-2704.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in- <u>network</u> pre-natal care and a hospital delivery)		Managing Joe's Type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in- <u>network</u> emergency room visit and follow up care)	
The plan's overall deductible	\$450	The plan's overall deductible	\$450	The plan's overall deductible	\$450
Specialist copay	\$60	Specialist copay \$60		Specialist copay	\$60
Hospital (facility) <u>coinsurance</u>	25%	Hospital (facility) <u>coinsurance</u>	25%	Hospital (facility) <u>coinsurance</u>	25%
Other <u>coinsurance</u>	25%	Other <u>coinsurance</u>	25%	Other coinsurance	25%
This EXAMPLE event includes services like: <u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)		This EXAMPLE event includes services like:         Primary care physician office visits (including disease education)         Diagnostic tests (blood work)         Prescription drugs         Durable medical equipment (glucose meter)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost \$5,600		Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$450	Deductibles	\$200	Deductibles	\$450
Copayments \$48		Copayments	\$900	Copayments	\$100
Coinsurance	insurance \$2,480		\$80	Coinsurance	\$700
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$3,038	The total Joe would pay is	\$1,180	The total Mia would pay is	\$1,250