UnitedHealthcare UHC Silver-E Virtual First (Unlimited \$0 App-based Care, \$3 T1 Preferred Rx) (Disponible en español)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-331-4680 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$3,500 Individual / \$7,000 Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$7,250 Individual / \$14,500 Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xohdocfindvf2023</u> or call 1-800-331-4680 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network</u> <u>Specialist.</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$100 copay per visit, deductible does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Network Provider. If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.
	Specialist visit	\$95 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to office visit, additional copays or coinsurance may apply e.g. surgery.
	Preventive care/screening/immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Lab Testing: Free Standing/Office: \$10 copay per service, deductible does not apply Hospital: \$75 copay per service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 35% coinsurance, deductible applies Hospital: 50% coinsurance, deductible applies	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 35% coinsurance, deductible applies	Not Covered	None

EXOH23HM0009142_000 Page 2 of 8

Hospital: 50% <u>coinsurance</u>, <u>deductible</u> applies

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information		
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)			
If you need drugs to treat your illness or condition More information about prescription	Tier 1 - Your Lowest Cost Option	Preferred Pharmacy: \$3 copay per prescription, deductible does not apply. Non-Preferred Pharmacy: \$15 copay per prescription, deductible does not apply.	Not Covered	Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply; 90-day supply at Preferred Pharmacy for 2x 30-day cost share. Mail-Order: Up to a 90-day supply at 2x the 30-day cost share. Specialty drugs limited to 30-day supply at a network pharmacy. Certain drugs may have a preauthorization		
drug coverage is available at uhc. com/xohdruglist2023	Tier 2 - Your Mid- Range Cost Option	Preferred Pharmacy: \$30 copay per prescription, deductible does not apply. Non-Preferred Pharmacy: \$30 copay per prescription, deductible does not apply.	Not Covered	requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does not apply. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.		
	Tier 3 - Your Mid- Range Cost Option	Preferred Pharmacy: \$55 copay per prescription, deductible applies. Non-Preferred Pharmacy: \$55 copay per prescription, deductible applies.	Not Covered			
	Tier 4 – Your Higher Cost Option	Preferred Pharmacy: 40% coinsurance, deductible applies. Non-Preferred Pharmacy: 40% coinsurance, deductible applies.	Not Covered			
	Tier 5 – Your Higher Cost Option Preferred Pharmacy: 50% coinsurance, deductible applies. Non-Preferred Pharmacy: 50% coinsurance, deductible applies.	Not Covered				

EXOH23HM0009142_000 Page 3 of 8

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information		
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)			
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	35% <u>coinsurance, deductible</u> applies	Not Covered	None		
	Physician/surgeon fees	Free Standing/Office: 35% coinsurance, deductible applies Hospital: 50% coinsurance, deductible applies	Not Covered	None		
If you need immediate medical attention	Emergency room care	40% <u>coinsurance, deductible</u> applies	40% <u>coinsurance,</u> <u>deductible</u> applies	None		
	Emergency medical transportation	35% <u>coinsurance</u> , <u>deductible</u> applies	35% <u>coinsurance,</u> <u>deductible</u> applies	None		
	Urgent Care	\$75 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.		
If you have a hospital stay	Facility fee (e.g., hospital room)	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None		
	Physician/surgeon fees	35% <u>coinsurance, deductible</u> applies	Not Covered	None		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	35% <u>coinsurance, deductible</u> applies	Not Covered	Network Partial hospitalization/intensive outpatient treatment: 35% coinsurance, deductible applies.		
	Inpatient services	35% <u>coinsurance, deductible</u> applies	Not Covered	None		

EXOH23HM0009142_000 Page 4 of 8

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you are pregnant	Office Visits	No Charge	Not Covered	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.).
	Childbirth/delivery facility services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	
If you need help recovering or have other special health needs	Home health care	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limited to 100 visits per calendar year.
	Rehabilitation services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limits per calendar year: Physical, Occupational, Speech, Pulmonary: 20 visits each; Cardiac: 36 visits.
	Habilitative services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limits per calendar year: Physical, Occupational, Speech: 20 visits each.
	Skilled nursing care	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limited to 90 days per calendar year (combined with inpatient rehabilitation).
	Durable medical equipment	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None
	Hospice services	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	None
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	Limited to 1 exam every 12 months.
	Children's glasses	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limited to 1 pair every 12 months.

EXOH23HM0009142_000 Page 5 of 8

Common Medical	Services You	What You W	ill Pay	Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits every 12 months.

EXOH23HM0009142_000 Page 6 of 8

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Bariatric surgery
- Cosmetic Surgery

- Dental care (Adult)
- Glasses (Adult)
- Hearing aids
- Long Term Care

- Non-emergency care when traveling outside the US
- Routine eye care (Adult)
- Routine foot care Except as covered for Diabetes
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic (manipulative) care 12 visits per calendar year
- Infertility treatment diagnosis and treatment of underlying causes
- Private duty nursing 90 visits per calendar year

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Ohio, Inc. at 1-800-331-4680, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1090/doi

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Ohio Department of Insurance at 1-800-686-1526 or insurance.ohio.gov

Additionally, a consumer assistance program may help you file your appeal. Contact https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-331-4680.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-331-4680.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-331-4680.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-331-4680.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

EXOH23HM0009142_000 Page 7 of 8

About these Coverage Examples:



(9 mon

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
ths of in-network pre-natal care and a	hospita
delivery)	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,500	■ The <u>plan's</u> overall <u>deductible</u>	\$3,500	■ The plan's overall deductible	\$3,500
Specialist copay	\$95	■ Specialist copay	\$95	■ Specialist copay	\$95
Hospital (facility) coinsurance	35%	■ Hospital (facility) coinsurance	35%	■ Hospital (facility) coinsurance	35%
Other coinsurance	35%	Other coinsurance	35%	Other coinsurance	35%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$3,500	<u>Deductibles</u>	\$200	<u>Deductibles</u>	\$2,500
Copayments	\$100	Copayments	\$1,200	Copayments	\$200
Coinsurance	\$2,200	Coinsurance	\$100	Coinsurance	\$40
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$5,860	The total Joe would pay is	\$1,500	The total Mia would pay is	\$2,740