## UnitedHealthcare UHC Bronze-B Virtual First (Unlimited \$0 App-based Care, \$3 T1 Preferred Rx) (Disponible en español)

Coverage For: Individual, Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-265-9199 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other

underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<b>\$0</b> at Indian Health Care <u>Provider</u> (IHCP) or with IHCP referral at non-IHCP; or <b>\$7,250</b> Individual / <b>\$14,500</b> Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network</u> : <b>\$9,100</b> Individual / <b>\$18,200</b> Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums, balance-billing</u> charges, health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xvadocfindvf2023</u> or call 1-877-265-9199 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network</u> <u>Specialist.</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All co	All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.						
Common	Services You May Need		What You Will Pay	Limitations, Exceptions, & Other Important			
Medical Event		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out- of-Network Provider (You will pay the most)	Information		
If you visit a health care provider's	Primary care visit to treat an injury or illness	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Virtual visits - No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> . Cost-sharing waived at non-IHCP with IHCP <u>referral</u>		
office or clinic	<u>Specialist</u> <u>visit</u>	No Charge	35% coinsurance, deductible applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral		
	Preventive care/ screening/im munization	No Charge	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.		
lf you have a test	<u>Diagnostic</u> <u>test</u> (x-ray, blood work)	No Charge	35% <u>coinsurance, deductible</u> applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP <u>referral</u>		
	Imaging (CT/ PET scans, MRIs)	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral .		

Common	Services	What You Will Pay			Limitations, Exceptions, & Other Important
Medical Event	You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at uhc.com/ xvadruglist202Tier 1 - Your Lowest Cost OptionNo ChargePreferred Pharmacy: \$3 copay per prescription, deductible does not apply. Non-Preferred Pharmacy: \$20 copay per prescription, deductible does not apply.Not CoveredTier 2 - Your Mid-Range Cost OptionNo ChargePreferred Pharmacy: \$35 copay per prescription, deductible does not apply.Not Covered	Lowest Cost	No Charge	prescription, <u>deductible</u> does not apply. Non-Preferred Pharmacy: \$20 <u>copay</u> per prescription, <u>deductible</u> does not	Not Covered	Provider means pharmacy for purposes of this section. Retail: Up to a 30-day supply; 90-day supply at Preferred Pharmacy for 2x 30-day cost share. Mail-Order: Up to a 90-day supply at 2x the 30-day cost share.
	Not Covered	Specialty drugs limited to 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does not apply.			
	Tier 3 - Your Mid-Range Cost Option	No Charge	Preferred Pharmacy: 50% <u>coinsurance</u> , <u>deductible</u> applies. Non-Preferred Pharmacy: 50% <u>coinsurance</u> , <u>deductible</u> applies.	Not Covered	See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.
	Tier 4 – Your Higher Cost Option	No Charge	Preferred Pharmacy: 50% <u>coinsurance</u> , <u>deductible</u> applies. Non-Preferred Pharmacy: 50% <u>coinsurance</u> , <u>deductible</u> applies.	Not Covered	
	Tier 5 – Your Higher Cost Option	No Charge	Preferred Pharmacy: 50% <u>coinsurance</u> , <u>deductible</u> applies. Non-Preferred Pharmacy: 50% <u>coinsurance</u> , <u>deductible</u> applies.	Not Covered	
lf you have outpatient surgery	Facility fee (e. g., ambulatory surgery center)	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.

Common	Services	What You Will Pay			Limitations, Exceptions, & Other Important	
Medical Event	You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information	
	Physician/ surgeon fees	No Charge	35% coinsurance deductible applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
If you need immediate medical attention	Emergency room care	No Charge	\$1,000 <u>copay</u> per visit, <u>deductible</u> applies	\$1,000 <u>copay</u> per visit, <u>deductible</u> applies	Cost-sharing waived at non-IHCP with IHCP referral.	
	Emergency medical transportation	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	35% <u>coinsurance,</u> <u>deductible</u> applies	Cost-sharing waived at non-IHCP with IHCP referral.	
	<u>Urgent Care</u>	No Charge	\$75 <u>copay</u> per visit, <u>deductible</u> does not apply	Not Covered	If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery. Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	
lf you have a hospital stay	Facility fee (e. g., hospital room)	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
	Physician/ surgeon fees	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 35% <u>coinsurance</u> , <u>deductible</u> applies. Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	

Common	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important	
Medical Event		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information	
	Inpatient services	No Charge	35% coinsurance, deductible applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
lf you are pregnant	Office Visits	No Charge	No Charge	Not Covered	Cost sharing does not apply for preventive services.	
	Childbirth/ delivery professional services	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	
	Childbirth/ delivery facility services	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered		
If you need help recovering or have other special health needs	<u>Home health</u> <u>care</u>	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limited to 100 visits per calendar year. Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	
	Rehabilitation services	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limits per calendar year: Speech: 30 visits; Cardiac, Pulmonary: Unlimited; Physical/ Occupational: combined limit 30 visits. Cost-sharing waived at non-IHCP with IHCP referral.	

Common	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important	
Medical Event		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information	
	<u>Habilitative</u> <u>services</u>	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limits per calendar year: Speech: 30 visits; Physical/Occupational: combined limit 30 visits Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	
	Skilled nursing care	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Limited to 100 days per inpatient stay Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	
	Durable medical equipment	No Charge	35% <u>coinsurance</u> , <u>deductible</u> applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
	Hospice services	No Charge	35% coinsurance, deductible applies	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
lf your child needs dental or eye care	Children's eye exam	No Charge	No Charge	Not Covered	Limited to 1 exam every 12 months. Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .	
	Children's glasses	No Charge	35% coinsurance, deductible applies	Not Covered	Limited to 1 pair every 12 months. Cost-sharing waived at non-IHCP with IHCP referral.	
	Children's dental check- up	No Charge	No Charge	Not Covered	Limited to 2 visits every 12 months. Cost-sharing waived at non-IHCP with IHCP referral.	

Abortion	<ul> <li>Glasses (Adult)</li> </ul>	<ul> <li>Non-emergency care when traveling outside - the</li> </ul>
Acupuncture	Hearing aids	US
Bariatric surgery	<ul> <li>Infertility Treatment</li> </ul>	<ul> <li>Routine eye care (Adult)</li> </ul>
Cosmetic Surgery	Long Term Care	<ul> <li>Routine foot care - Except as covered for Diabete</li> </ul>
Dental care (Adult)	-	Weight loss programs

Chiropractic (manipulative) care - 30 visits per	Private duty nursing 16 hours per calendar
calendar year	year

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Optimum Choice, Inc. at 1-877-265-9199, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ ask-a-question/ask-ebsa or Virginia State Corporation Commission Bureau of Insurance, Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, 1-877-310-6560 or scc.virginia.gov/boi/index, or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Commonwealth of Virginia State Corporation Commission at 1-877-310-6560 or <u>scc.virginia</u>. gov/pages/Insurance

Additionally, a consumer assistance program may help you file your appeal. Contact <u>https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> **Does this plan provide Minimum Essential Coverage? Yes** 

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit. Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-265-9199.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-265-9199.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-265-9199.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-265-9199.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Ba</b> (9 months of in- <u>network</u> pre-natal car delivery)	<b>by</b> e and a hospital	Managing Joe's Type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		Mia's Simple Fractu (in- <u>network</u> emergency room visit and	<b>ure</b> d follow up care)
The plan's overall <u>deductible</u> \$7,250		The plan's overall deductible	\$7,250	The plan's overall deductible	\$7,250
Specialist coinsurance	35%	Specialist coinsurance	35%	Specialist coinsurance	35%
Hospital (facility) <u>coinsurance</u>	35%	Hospital (facility) <u>coinsurance</u>	35%	Hospital (facility) <u>coinsurance</u>	35%
Other <u>coinsurance</u>	35%	Other <u>coinsurance</u>	35%	Other <u>coinsurance</u>	35%
This EXAMPLE event includes services like: Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)		This EXAMPLE event includes services like:Primary care physicianoffice visits (including diseaseeducation)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles \$0		Deductibles	\$0	Deductibles	\$0
<u>Copayments</u>	\$0	Copayments	\$0	Copayments	\$0
Coinsurance \$0		Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$0	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is \$0		The total Joe would pay is	\$0	The total Mia would pay is	\$0

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.